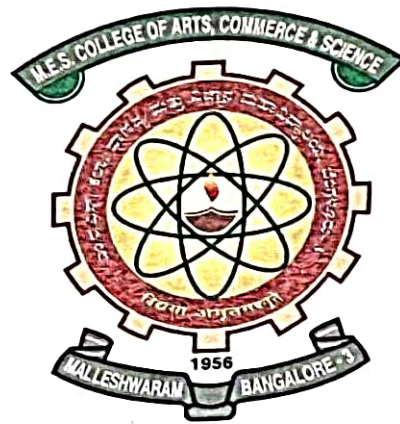


# **MES COLLEGE OF ARTS, COMMERCE AND SCIENCE**

'Vidyasagara', Prof. M.P.L. Sastry Road, 15<sup>th</sup> Cross, Malleswaram, Bengaluru - 560003




## **STUDENTS SATISFACTION SURVEY ON TEACHING LEARNING PROCESS 2023-2024**



**MES COLLEGE OF ARTS, COMMERCE AND SCIENCE**  
'Vidyasagara', Prof. M.P.L. Sastry Road, 15<sup>th</sup> Cross, Malleswaram, Bengaluru - 560003

The institution administered Student Satisfaction Survey on teaching-learning process online through google forms for the academic year 2023-2024. The following were the questions of the survey.

1. How much of the syllabus was covered in the class?
  - 4 – 85 to 100%
  - 3 – 70 to 84%
  - 2 – 55 to 69%
  - 1– 30 to 54%
  - 0 –Below 30%
  
2. How well did the teachers prepare for the classes?
  - 4 –Thoroughly
  - 3 – Satisfactorily
  - 2 – Poorly
  - 1 – Indifferently
  - 0 – Won't teach at all
  
3. How well were the teachers able to communicate?
  - 4 – Always effective
  - 3 – Sometimes effective
  - 2 – Just satisfactorily
  - 1– Generally ineffective
  - 0– Very poor communication
  
4. The teacher's approach to teaching can best be described as
  - 4– Excellent
  - 3 – Very good
  - 2 – Good
  - 1 – Fair
  - 0– Poor
  
5. Fairness of the internal evaluation process by the teachers.
  - 4 – Always fair
  - 3 – Usually fair
  - 2 – Sometimes unfair
  - 1 – Usually unfair
  - 0– Unfair

- 
6. Was your performance in assignments discussed with you?  
4 – Every time  
3 – Usually  
2 – Occasionally/Sometimes  
1 – Rarely  
0 – Never
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.  
4 – Regularly  
3 – Often  
2 – Sometimes  
1 – Rarely  
0 – Never
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.  
4 – Significantly  
3 – Very well  
2 – Moderately  
1 – Marginally  
0 – Not at all
9. The institution provides multiple opportunities to learn and grow.  
4 – Strongly agree  
3 – Agree  
2 – Neutral  
1 – Disagree  
0 – Strongly disagree
10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.  
4 – Every time  
3 – Usually  
2 – Occasionally/Sometimes  
1 – Rarely  
0 – Never
11. Your mentor does a necessary follow-up with an assigned task to you.  
4 – Every time  
3 – Usually  
2 – Occasionally/Sometimes  
1 – Rarely  
0 – I don't have a mentor

12. The teachers illustrate the concepts through examples and applications.
- 4 – Every time
  - 3 – Usually
  - 2 – Occasionally/Sometimes
  - 1 – Rarely
  - 0 – Never
13. The teachers identify your strengths and encourage you with providing right level of challenges.
- 4 – Fully
  - 3 – Reasonably
  - 2 – Partially
  - 1 – Slightly
  - 0 – Unable to
14. Teachers are able to identify your weaknesses and help you to overcome them.
- 4 – Every time
  - 3 – Usually
  - 2 – Occasionally/Sometimes
  - 1 – Rarely
  - 0 – Never
15. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.
- 4 – To a great extent
  - 3 – Moderate
  - 2 – Some what
  - 1 – Very little
  - 0 – Not at all
16. Teachers encourage you to participate in extracurricular activities.
- 4 – Strongly agree
  - 3 – Agree
  - 2 – Neutral
  - 1 – Disagree
  - 0 – Strongly disagree

17. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

18. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching?

- 4 – Above 90%
- 3 – 70 – 89%
- 2 – 50 – 69%
- 1 – 30 – 49%
- 0 – Below 29%

19. The overall quality of teaching-learning process in your institute is very good.

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

20. The overall quality of teaching-learning process in your institute is very good.

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

21. Give three observations / suggestions to improve the overall teaching – learning experience in your institution.

a)

b)

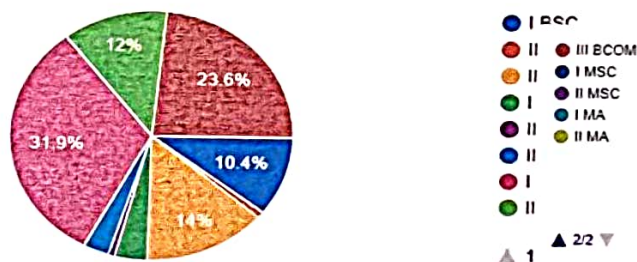
c)

## RESPONSES OF THE STUDENT SATISFACTION SURVEY

Student Satisfaction Survey on Teaching Learning process for 2023-2024 was conducted using Google forms. There were 20 questions for which students should select the appropriate option and submit the feedback. Sufficient time was given to the students to submit the feedback. The total number of students responded for this survey were 734 and comprised of BA, BCom, B.Sc, MA and MSc.

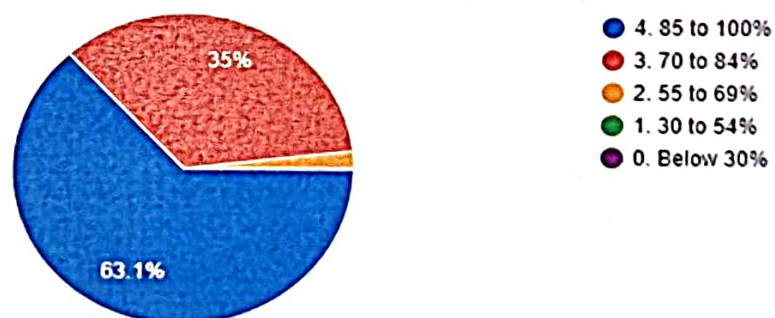
Class

734 responses



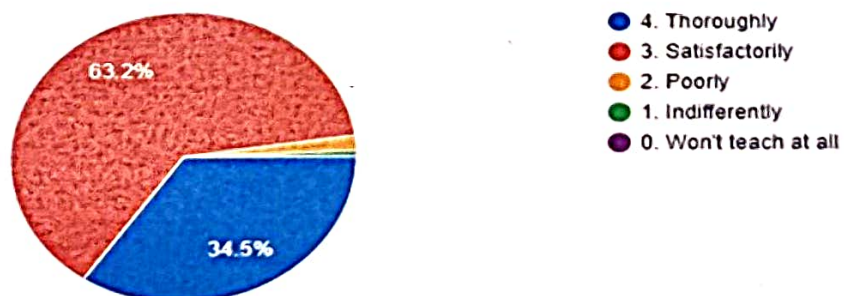
1. How much of the syllabus was covered in the class?

734 responses



2. How well did the teachers prepare for the classes?

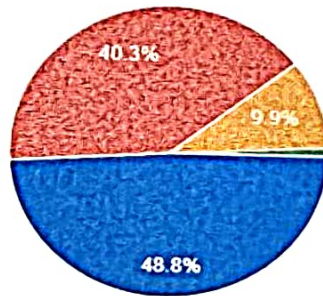
734 responses





3. How well were the teachers able to communicate?

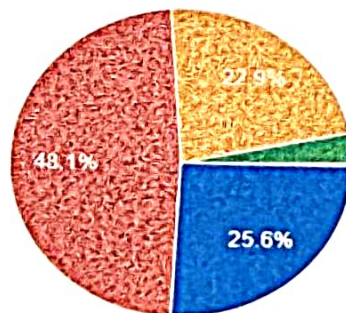
734 responses



- 4. Always effective
- 3. Sometimes effective
- 2. Just satisfactorily
- 1. Generally ineffective
- 0. Very poor Communication

4. The teacher's approach to teaching can best be described as

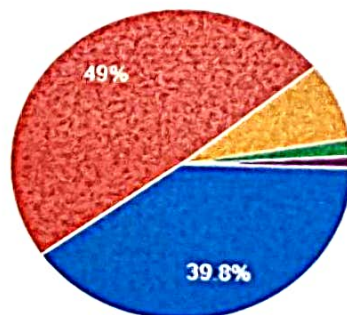
734 responses



- 4. Excellent
- 3. Very Good
- 2. Good
- 1. Fair
- 0. Poor

5. Fairness of the internal evaluation process by the teachers.

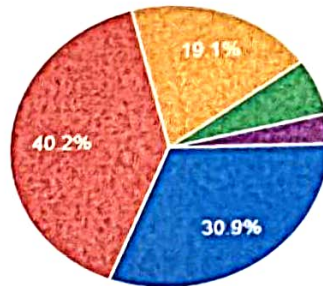
734 responses



- 4. Always fair
- 3. Usually fair
- 2. Sometimes unfair
- 1. Usually unfair
- 0. Unfair

6. Was your performance in assignments discussed with you?

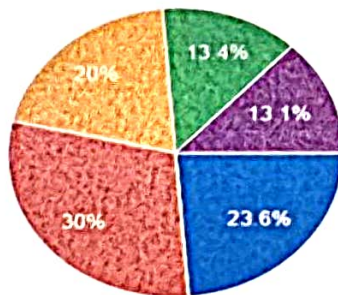
734 responses



- 4. Every time
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- 1. Rarely
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7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

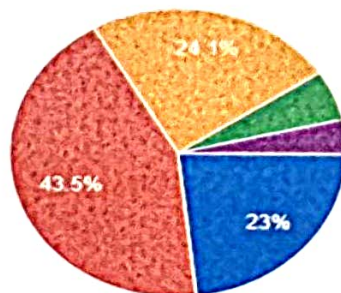
734 responses



- 4. Regularly
- 3. Often
- 2. Sometimes
- 1. Rarely
- 0. Never

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

734 responses

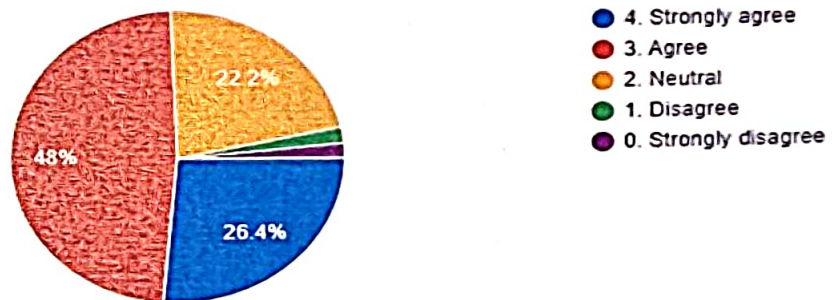


- 4. Significantly
- 3. Very Well
- 2. Moderately
- 1. Marginally
- 0. Not at all



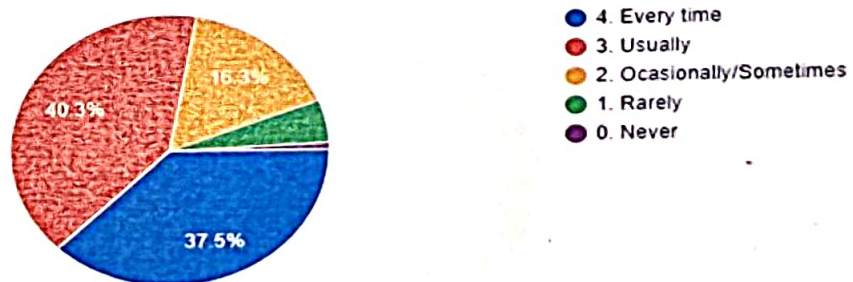
9. The institution provides multiple opportunities to learn and grow.

734 responses



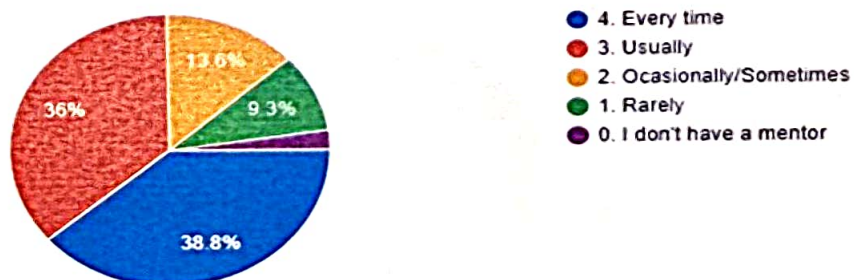
10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

734 responses



11. Your mentor does a necessary follow-up with an assigned task to you.

734 responses



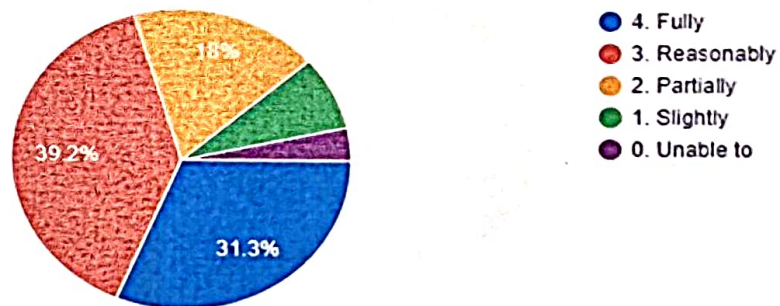
12. The teachers illustrate the concepts through examples and applications.

734 responses



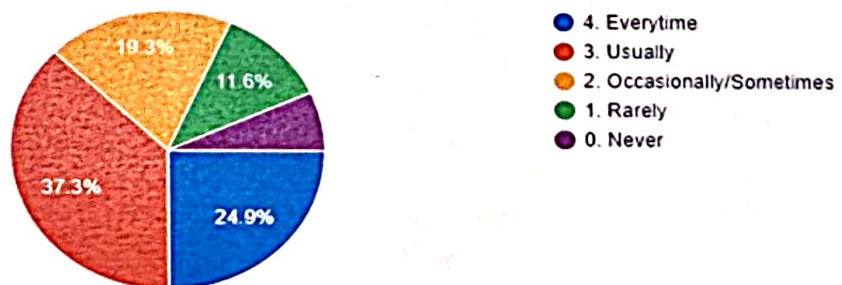
13. The teachers identify your strengths and encourage you with providing right level of challenges.

734 responses



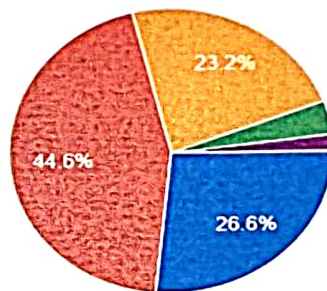
14. Teachers are able to identify your weaknesses and help you to overcome them.

734 responses



15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

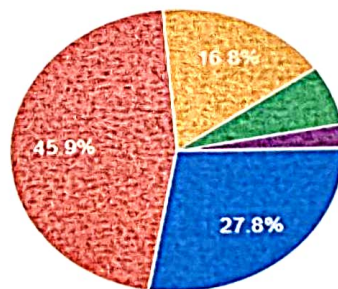
734 responses



- 4. Strongly agree
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- 0. Strongly disagree

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

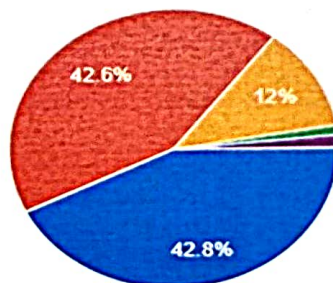
734 responses



- 4. To a great extent
- 3. Moderate
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- 0. Not at all

17. Teachers encourage you to participate in extracurricular activities.

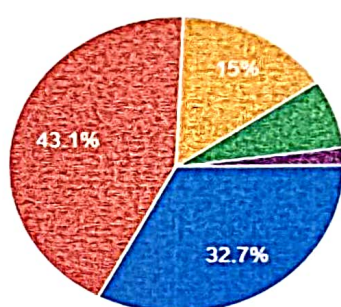
734 responses



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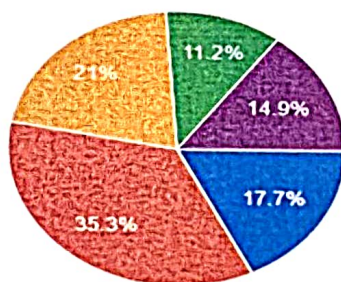
734 responses



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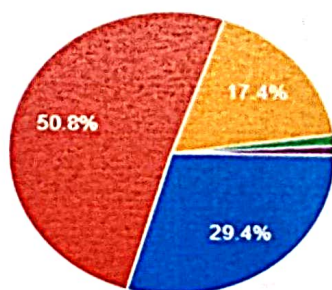
734 responses



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20. The overall quality of teaching-learning process in your institute is very good.

734 responses



- 4. Strongly agree
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21. Give three observations / suggestions to improve the overall teaching – learning experience in your institution.

The following are the important observations / suggestions as provided by the student respondents.

- ✓ More concentration on elective subjects is required
- ✓ Proper introduction to the topics is needed
- ✓ Learning to be made more fun and interactive
- ✓ Good teaching All are very interactive Extra information are provided by this I like to focus more on the subject
- ✓ More exposure in practical part of our fields, most are theory based learning with can be taken out for enhanced knowledge and experience, proper equipments to be acquired
- ✓ To cover portions fastly, To revise past year papers. Evaluate our mistakes
- ✓ More field trips can be organised, concepts can be explained easily sometimes by making understand through videos, more interesting assignments can be given
- ✓ teachers are well educated labs are very equipped
- ✓ Practical outcomes of the curriculum should be taught.
- ✓ Career guidance should be given.
- ✓ Concepts should be taught properly while teaching using presentations
- ✓ Teachers must be supportive towards overall development instead of focusing only on marks, attendance and academics
- ✓ More student centric activities to be held, Seminars conducted is a good way of exposure for students to overcome fear, Great lecturers.
- ✓ Reduce lab timings
- ✓ More field trips can be organised, concepts can be explained easily sometimes by making understand through videos, More interesting assignments can be given
- ✓ more practical based studies reduction in the usage of ppt classes increasing teacher student interaction to some extent
- ✓ Teachers should try and give more real life examples, they should encourage to attend extra-curricular activities and tell students to participate in fests and events of other colleges too
- ✓ Teachers are very supportive in making us participate in extra-curricular activities they help us in knowing our strength and weakness better.... And try to work on them.
- ✓ Teachers are here just to complete their syllabus but the main thing they are lacking in is the internal development of the student so I hope they should thoroughly work on it.
- ✓ It would be great if the institution encourages research by giving some research work to the students which can be done in the lab. It would better if the institution encourages educational trips

*Shyfa*

**IQAC Co - Ordinator**

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